

RENT MANAGER CUSTOMER STORY

The Archimedes Group



The Need for Organization & Automation

Managing manufactured housing (MH) communities across three states is no small task for The Archimedes Group—a private real estate investment firm focused on MH management in the Southeast U.S. The company needed a property management software platform that could organize and automate the many documents used for its 1,500 pads in a way that its owners, managers, and CPAs could easily access.



The Goal

Implement software that allowed for time-saving automation.



Time-Saving Automation

After acquiring a property that was already using Rent Manager®, The Archimedes Group discovered the program could customize documents in a matter of seconds. This ability to minimize the time spent on everyday processes—like writing and sending past-rent notices and recurring charge reports—maximized the business's overall productivity. *Ryan Narus*, principal of The Archimedes Group, especially appreciated Rent Manager's accounting automation features that allow for rent collection, bank reconciliations, and more, in one easy-to-navigate system.



Customization For Any Situation

By using Rent Manager's automation and organization capabilities, The Archimedes Group now spends significantly less time manually completing forms and searching for documents, and considerably more time running their operation. Narus was also able to create a specialized eviction form within Rent Manager that pulled custom resident data into the document in minutes—a process that took hours when performed manually. Since the software not only creates, but also stores documents, The Archimedes Group has been able to upload and save contracts, leases, tax documents, owner forms, and more—making it very easy for owners, staff, and accountants to access all vital information.

Today, everyone at the company uses Rent Manager—from the administrative staff to the accountants, and of course, the principals. By switching to Rent Manager, The Archimedes Group has:

- Increased productivity through creating a centralized location for all important documents
- Saved countless hours with automated systems
- Freed-up its workforce to focus on other revenue-generating tasks



It's just a wonderful cloud-based way for my team, my CPA, my managers, my business partner—for everybody—to jump in and get what they need so we can hold each other accountable and get the job done. It's a time saver and it just helps so much in the organization.

Ryan Narus

Principal of The Archimedes Group

The Archimedes Group

The Archimedes Group is a private real estate investment firm focused on manufactured housing communities in the Southeastern U.S. The company's guiding principles are to allocate capital in a responsible and meaningful way that brings value to both investors and tenants, and find meaning and purpose in giving back to those who are less fortunate. MH communities deliver strong returns to investors while uplifting the country's most vulnerable by providing a safe, clean, and affordable place to live. The Archimedes Group has been a Rent Manager user since 2016.

Products Used:

Rent Manager 12

FEATURES EMPLOYED:

- Open API platform
- Unit Availability

