## **Eviction Moratorium Resources**

## For Property Managers

Equip your staff with the information and resources they need to navigate difficult non-payment/pandemic-related conversations with residents with the following links:

- IREM Pandemic Guide for Real Estate Managers
- NAA Best Practices For Conflict Resolution
- NAA Best Practices for Addressing Residents With Mental Health Concerns
- NAA Best Practices for Property Managers: Rent Collections, Late Fees, Filings, Payment Plans
- NARPM Eviction Moratorium FAQs

## For Residents For Property Managers

Empower your residents to make informed decisions during times of financial hardship with the following links:

- <u>U.S. Department of Housing and Urban Development</u> (HUD)
- U.S. Department of Labor
- U.S. Department of the Treasury
- U.S. Department of Agriculture
- Internal Revenue Service (IRS)
- Social Security